Frequently Asked Questions

Answers to the common questions you may have!

How do you submit an anonymous report?

Submitting an anonymous report is easy! All you have to do is download the Sprigeo app, type in the name of your school, and fill out the report form. The anonymous report will be sent to the school administrator responsible for managing reports at your school. Students can expect a response within 24 hours.

Do students send in false reports or abuse the system?

Over 95% of reports we've received have been confirmed as authentic requests for help with a school or student safety threat. Sprigeo's application-based system is effective because unlike easily shareable text messages or Facebook posts, Sprigeo reports are only viewable to select school administrators, which significantly minimizes the likelihood a student will falsely accuse or abuse another student.

Do you have resources our school can use to introduce Sprigeo to our staff, students and parents?

We equip schools with a complete package of informative documents and presentations that make introducing Sprigeo to students, staff and parents a simple process! All school administrators can be trained how to access and navigate the online system. We also provide Sprigeo posters for your campus that serve to remind kids Sprigeo is always available to help them feel safe!

Will the Sprigeo system interface with our current data management system?

We provide our clients with the ability to export all their files into an Excel format or as a tab-delimited file. This allows schools to quickly transfer anonymous reports into their current data management system. In addition to creating electronic files, school administrators can also print hard copies of anonymous reports.

Is there any software to install?

We understand that constantly updating computer software and hardware can be expensive. That's why we created a simple online system that only requires a computer and an internet connection. School administrators can login and check their account from any computer, either on or off campus.

Does the Sprigeo system qualify for federal funding?

Yes! Public school districts may use Title I, Title III and Title IV funding to subsidize the Sprigeo annual subscription cost.

Can we give access to multiple users at a single school?

Yes! School administrators have the ability to add new users (Vice Principals, Deans, Teachers, Counselors, etc.) who can view report details, add anecdotal notes, and record progress achieved towards resolution on all incidents.